

Parish Centre Survey of Users						
2014						
Question 1a		Visitor	Part of Group	Hirer		Total
What are your likes and strengths of the Centre?						
	People manning the Centre	9	6	2		17
	Catering facilities	3	7	1		11
	Toilets	2	5	1		8
	Closeness to the church/village	5	8	2		15
	Adequate parking (usually)	1	2	0		3
	Hub of the community	4	7	3		14
	Front garden & hanging baskets	4	8	1		13
	Lawned garden	4	8	1		13
	Good sized main hall/rooms	2	10	1		13
	Storage facilities	0	2	0		2
	Cleanliness	2	3	0		5
	Meeting new/old friends	2	5	1		8
		38	71	13		122
Question 1b		Visitor	Part of Group	Hirer		Total
What are your dislikes and weaknesses of the Centre?						
	Poor maintenance/decoration/lighting	5	16	2		23
	Shabby - needs updating	2	6	2		10
	Lack of storage facilities	1	7	3		11
	Lack of space	3	8	4		15
	Little privacy/noise from other meetings	3	4	0		7
	Inadequate parking	2	5	2		9
	Poor security - mainly garden gate and front door	3	7	2		12
	Disabled access/hearing loop	2	6	0		8
	Booking system	0	0	2		2
	Inadequate heating in winter and ventilation in summer	0	6	2		8
	Poor condition of furnishings - mainly weight of chairs	0	5	0		5
	Surface of car park	0	5	1		6
		21	75	20		116

Question 2		Visitor	Part of Group	Hirer	Total
What alterations (if any) would you like to see to the Centre?					
	Replace chairs and tables as too heavy	2	5	0	7
	Increased space	3	7	2	12
	Expand car park/re-surface/disabled bays	1	8	3	12
	Extra rooms	2	5	1	8
	Repair/replace windows	1	3	2	6
	Fix lights	0	4	0	4
	Improve security	1	2	0	3
	Improve kitchen	3	6	2	11
	Hearing loop	2	1	0	3
	More storage space	2	8	1	11
	Re-decoration	3	3	0	6
	Garden seats/patio/lighting	2	3	0	5
		22	55	11	88
	Other replies included:				
	Employ a caretaker, improved access for disabled, walk in coffee area, improved ladies toilets, sound proofing, renew floor tiles, black out curtains and booking system				
Question 3		Visitor	Part of Group	Hirer	Total
What are your views on expanding the footprint of the Centre on its present site?					
	Supportive	15	31	5	51
	Unsupportive	4	3	1	8
	Undecided	3	4	0	7
		22	38	6	66
	Other Comments:				
	Supportive of expansion but not at the expense of the front garden				
	Concerns about funding				
	Expansion needs to be linked to improvements in the booking system				
	Research is needed to prove that a larger building would attract more users				
	Need for extra parking to go with the larger building				
Question 4		Visitor	Part of Group	Hirer	Total
If any changes are made, what timescale would you consider necessary for this to happen (5 years, 10 years or some other timescale)?					
	Within 5 years	16	28	6	50
	5 to 10 years	0	2	0	2
	Other periods/considerations	2	4	2	8
		18	34	8	60